

## **Description - External REQUIREMENTS**

### **MISSION**

This position requires a firm understanding on supply chain to facilitate, lead and improve cross-regional and cross-functional collaboration on regional scale supply chain events disruptions and day to day coordination with our logistics partners.

Must drive actions with functions and regions to monitor the regional performance of the supply chain: support the monitoring of exceptions at each supply chain step (SOURCE, PLAN, MAKE, DELIVER) to allow timely & informed decisions to improve customer satisfaction, quality and operational efficiency with regards to the External and Internal Customer Delivery Experience. Main benefits to customers includes:

- Real time exception management to increase on time delivery in full (OTDIF) & delivery reliability
- Cross functional collaboration to monitor, respond to deviations & correct issues before customer impact
- Increases efficiency, productivity & customer satisfaction on delivery

### **Roles and Responsibilities**

- responsible for customs compliance strategy making and process establishment, promote company process to be line with customs compliances
- Responsible for customs compliance implementation, assess customs risk and promote business improvement
- Organize to research and analyze import and export control, customs tariff and relevant preferential policy according to import export requirement, promote to reduce the law compliance cost and import export cost.
- Responsible for customs relationship building and custom clearance of company goods.
- Well-versed and practical experience in Foreign Trade transactions
- Review import documents for accuracy and send to customs broker for filing
  
- Co-ordination with clearing agents for timely release and delivery of shipments
  
- Audit and keep accurate records of import and export shipments
- Good Presentation skill & knowledge of incoterms
- Vendor Payment processing and timely distribution

### **Desired Candidate Profile**

1. Excellent knowledge of export and import of goods i.e. import license, LC, HS Code and Right use of HC Code etc.

2. Familiar with import and export control policy, custom clearance process, customs evaluation, customs tariff and country of origin standard bonded warehouse
3. Effective communication and coordination skills
4. Analytical and problem solving skill
5. At least -- year of experience handling company's custom clearance role

#LI-MA3

## **Qualifications - External REQUIREMENTS**

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### **MAIN Responsibilities**

- This position will set-up and lead escalations and animate SIM on regional level with all relevant stakeholders, ensuring timely visibility, recovery plans and communication.
- Coordinate actions across functions (source, make, plan, deliver) to improve the on time delivery in full (OTDIF) and minimize customer impacts – monitoring performance of the supply chain
- Animate the E2E CT network across regions and functions to increase collaboration and progress on the deliverables expected (capabilities deployment, use cases implemented, coverage of events, SOP deployment, RACI) and on the monitoring of Golden Milestones in the supply chain
- Ensure timely communication to relevant stakeholders on disruptions, including: description of the event, identify the upstream and downstream impacts, assessment and monitoring of recovery options and expected back to normal.
- Leverage the 5 stage event management process of Monitor, Notify, Simulate, Control and Measure

- Develop & apply analysis to resolve ad-hoc issues and adjust to the dynamic requirements of our supplier chain by anticipate business concerns related to events and proactively drive actions to mitigate.
- Join Global E2E Control Tower SIM and escalations, providing regional input from all functions
- Clearly communicate needs & priorities to extended stakeholders regarding shortages, at-risk orders, and oldest order and regional /site operations event management.
- Serve as leader for E2E escalations, coordinating response for disruptions in network and launch of fully flexible response. (Includes: Sense, Analysis, Respond, Communicate, Learn activities.)
- Maintain a customer focus that connects all functions and business processes back to customer needs
- Co-ordinate with Logistics partners on day to day basis